

March 20, 2020

For over 60 years, Soucie Salo Safety has been providing customers with exceptional products and services. As we try to balance the needs of our more than 500 employees and thousands of customers across Canada and beyond, we are also thinking about the long-term impact of the virus threat on our business, our supplier relationships, and our people while taking the advice from government agencies to keep supply chains open. Of course, our hearts go out to those impacted by the Covid19 virus. These are challenging times for all.

We are committed to supporting our customers, the majority of whom are engaged in providing essential services and as such:

- **All Locations & Service Counters are Open:** With stringent cleanliness and safety measures in place for the benefit our employees and customers, our **service counters remain open**. Cash transactions will not be accepted to limit exposure; credit, debit and account purchases are accepted.
- **Options to Support You:** A portion of our sales and supply chain staff are now working remotely *but* have full access to our systems to support customer needs. If you don't have a Soucie Salo Safety contact you can easily reach us:
 - **Phone Inquiries:** Contact a branch nearest you.
 - **Sudbury – [705.674.8092](tel:705.674.8092)**
 - **Val Caron – [705.897.5228](tel:705.897.5228)**
 - **Timmins – [705.360.7233](tel:705.360.7233)**
 - **Email Inquiries:** info@souciesalosafety.com
- **Supply Depth:** Because we have a diverse supply base our supply chain has experienced little disruption. Items such as clothing, footwear, head protection, fall protection, gloves, glasses are in stock with volume regularly arriving at our locations but due to higher-than-normal demand respiratory protection, disposable clothing and cleansers are available either in limited amounts or on a periodic basis with lead times that vary.
- **Uninterrupted Deliveries:** With many logistics partners across Canada who are continuing operation, we are well positioned to serve your needs.

We send our best wishes to all of our partners, customers, colleagues and friends. Please stay safe, healthy and hopeful.

Pat Heaphy

Vice President

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